

Customer Service: 1-800-436-7734

PSE&G is Prepared for Strong Winds, Thunderstorms

PSE&G has social distancing plans in place to work safely and provide excellent service

(NEWARK, N.J. – June 3, 2020) Public Service Electric & Gas Co. is prepared for the thunderstorms and strong winds forecasted for the service area today and throughout the week. This storm system is expected to be severe, **with wind gusts up to 65 mph and an isolated tornado risk.**

“While PSE&G is prepared to restore storm outages as safely and quickly as possible, we encourage customers to contact us if they experience an outage,” said Jack Bridges, PSE&G’s vice president for Electric Operations. “PSE&G has sufficient crews available today and through the night to respond to any service interruptions that may occur.”

“PSE&G is prepared to maintain safe, reliable service during the COVID-19 outbreak. In response to the outbreak, we have adapted our storm and safety procedures to follow public health guidelines and industry best practices. We thank our customers for their patience as we operate under these unusual circumstances to safely restore power as quickly as possible.”

The safety of PSE&G’s customers and employees is the company’s top priority. We ask that customers remain in their homes while crews are working nearby. If customers must speak with our crews, we ask that they practice responsible “social distancing” and remain at least 6 feet away to ensure the health of everyone involved. For more information about how PSE&G continues to live up to its commitments during the pandemic, please visit <https://nj.pseg.com/safetyandreliability/safetytips/coronavirus>.

Customers should be cautious and stay alert to their surroundings during and after storms.

What you can do now:

- Be ready to communicate about your situation.
- Make sure you have a family emergency plan.
- Charge your phones, tablets, power backups and other mobile devices.
- If your mobile service provides a “hotspot” for areas without internet access, learn how to use it.
- Review more storm preparation tips at <https://nj.pseg.com/safetyandreliability/stormsafety>.

Stay connected with PSE&G:

- **Compile a list of emergency phone numbers; include PSE&G Customer Service 1-800-436-PSEG.**
- Go to pseg.com/myaccount to sign up to report outages online and to check restoration progress.
- Go to pseg.com/outagecenter to check the “Outage Map,” which is updated every 15 minutes with PSE&G outage information, and to register for MyAlerts to receive text notifications.
- **You can report an outage by texting “OUT” to 4PSEG (47734) or via Alexa.**
- **The new PSE&G mobile app enables customers using [Apple](#) or [Android](#) devices to securely and easily manage their accounts when and where the customers want to be served.**
- “Like” [PSEG on Facebook](#) and follow PSEG on Twitter [@PSEGdelivers](#).

Stay away from downed wires:

- **Downed wires should always be considered “live.” Stay at least 30 feet away from downed power lines and immediately call PSE&G at 1-800-436-PSEG (7734) or 911 to report downed wires.**

Other important safety notes:

- To prevent carbon monoxide poisoning, do not run any gasoline-powered generators in a garage or any other enclosed space.
- If you are on life-sustaining medical equipment, ensure that you alert PSE&G in advance and notify your local police and fire departments. For more information, visit www.pseg.com/life.